



**IMPORTANT INFORMATION
ABOUT YOUR SPECTRUM SERVICE**

See below for details

August 28, 2019

CURRENT RESIDENT
12214 ARRON TERRACE
TRINITY, FL 34655

Dear Resident,

We are writing to inform you that Egret Landing Village has signed an agreement with Spectrum to provide the following service, effective October 1, 2019.

- Spectrum TV® Bronze: includes TV Select and Digi Tier 1 (2 FREE Spectrum Receivers)
- Spectrum Internet® with in home Wi-Fi equipment (1 FREE Modem and Router)

If you want to upgrade, all equipment or services outside the agreement will be an additional charge (for example: additional Spectrum Receivers, Premium Channels, DVR, Spectrum Voice®, etc.).

New Customers - How to Obtain Equipment

If you need equipment, call us at **833-697-7328** on or after October 1, 2019 to schedule a professional installation. When calling, tell the Spectrum representative your address, unit number, and that there is an agreement in your building. You can also visit a Spectrum Store - go to Spectrum.com/stores to find the nearest location.

Existing Customers – Upcoming Rate Changes

Your current billing rate will continue until the first bill after the agreement goes into effect. **You will notice a decrease in your new bill** that will reflect the services your property management has agreed to with Spectrum, as well as any equipment or services you have outside the agreement.

If you decide to move, you will be responsible for returning the Spectrum equipment to your nearest Spectrum Store. Any unreturned Spectrum equipment will result in unreturned equipment fees.

We look forward to serving you and your community.

Sincerely,

Spectrum